



22 Union Circuit, Yatala, QLD, 4207  
 Ph: (07) 3804 6407 Fax: (07) 3807 9086 ABN: 36 103 646 706  
 Email: trade@aquabluedistribution.com.au

## WARRANTY/REPAIR RETURN FORM

\* Mandatory Fields / Please Complete Form & Return Goods With Copy of Purchase Receipt

<b>Details Of Customer Returning Goods</b>			
* Company Name:			
* Contact Person Name in Full:			
* Address:			
* Email:		* Mobile Number:	
* Product Name/ Model:			
* Returning Entire Unit (incl. power supply, cord, etc):			
* If otherwise, state items returned:			
* Reason For Returning Goods:			
<b>Receipt Details &amp; Attach Copy of Invoice or Receipt To Warranty/Repair Return Form</b>			
Please Note Warranties Will Not Be Covered Without A Copy Of Purchase Receipt			
* Place of Purchase :		* Place of Purchase :	
* Invoice or Receipt Number :			
* Serial Number if Applicable:			
<b>(Office Use Only)</b>			
Product Test / Problems Found:			
Recommendations:			
Parts Needed For Warranty Repair including stock codes:			
Parts Needed To Be Invoiced including stock codes:			
Details of Replacement or Repair:			
Warranty Approved	Item Repaired/Replaced	Ready To Be Freight/Cost Of Freight	Accounts Warranty Parts

Please Initial.....  
 Customer

Please Initial.....  
 Seller

All pages must be signed or initialled as indicated



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## **WARRANTY/REPAIR RETURN FORM**

Before returning a EcoTech Marine VorTech Pump please check reset F.A.Q. information at [www.aquabluedistribution.com.au](http://www.aquabluedistribution.com.au)

1. Before packing your pump for return

**After removing the pump from the aquarium, place the pin spacer back on the dry side of the pump in its "storage" setting. Also, rinse off the wet side of the pump in freshwater and dry it thoroughly and pack the wet side within a plastic bag separate from the other components to avoid causing moisture damage during transit. Aqua Blue Distribution will not be held responsible for any damages due to moisture or improper shipping. We recommend that you ship the unit insured and with a tracking number.**

Please Initial.....  
Customer

Please Initial.....  
Seller

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